**Town of Merrimac Employee Performance Appraisal**

Name: Title:

Department:

Date of Hire:

Reviewers Name:

Date of Review: \_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

# STEP 1 SUMMARY EVALUATION FOR THE REVIEW PERIOD

Please comment on the employee’s overall job performance. Comments should include areas of needed improvement and ways in which the employee can improve his / her job performance.

# STEP 2 EVALUATION OF THE PREVIOUS REVIEW PERIOD

Check the measurement indicator for each criterion and, if necessary, comment on the employee’s performance at the end of each performance subject. If the employee’s performance needs improvement, include what the acceptable level of performance is and how the employee may reach that level. For the first evaluation, the review period will be for the previous 12 months. For employees who have not yet worked 12 months, the review will be from their starting date to the present.

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| **RATING** | | **DESCRIPTION** |
|  | Outstanding | Performance consistently exceeds that of experienced and qualified individuals in this position. **Performance consistently exceeds all exceptional standards**. |
|  | Above Average | Performance **exceeds** that expected of experienced and qualified individuals in this position.  **Performance always meets and often exceeds standards**. |
|  | Satisfactory | Performance is at the **level expected** of experienced and qualified individuals in this position. Performance **meets all standards**. The employee is considered to be “fully competent.” |
|  | Below Average | Performance in a majority of areas is below the **level expected** of experienced and qualified individuals in this position. **Performance meets most standards**, but falls short of some. |
|  | Unsatisfactory | Overall performance is **significantly poorer** than expected of experienced and qualified individuals in this position. **Performance is unsatisfactory.** |

**Job Knowledge:**

1. How would you rate the employee’s understanding of department rules, procedures, workflow, policies and operations?

Outstanding

Above Average

Satisfactory

Below Average

Unsatisfactory

1. What is the employee’s understanding of his or her own job responsibilities and how those responsibilities fit into department operations?

Outstanding

Above Average

Satisfactory

Below Average

Unsatisfactory

1. How did the employee perform in terms of acquiring and maintaining the skills and knowledge required for the position?

Outstanding

Above Average

Satisfactory

Below Average

Unsatisfactory

Comments: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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**Quality of Work:**

1. How would you describe the employee’s organizational skills, i.e. ability to pace workflow and schedule time; timeliness of work?

Outstanding

Above Average

Satisfactory

Below Average

Unsatisfactory

1. How would you rate the quality of the employee’s work in terms of general appearance of finished work products, i.e. neatness?

Outstanding

Above Average

Satisfactory

Below Average

Unsatisfactory

1. How would you rate the quality of the employee’s work in terms of accuracy, i.e. number of errors and corrections?

Outstanding

Above Average

Satisfactory

Below Average Unsatisfactory

1. How would you rate the quality of the employee’s work in terms of degree of thoroughness applied to tasks, i.e. ability to follow through to completion?

Outstanding

Above Average

Satisfactory

Below Average

Unsatisfactory

1. How would you describe the employee’s ability to accept and understand criticism and take appropriate action to correct and improve performance?

Outstanding

Above Average

Satisfactory

Below Average

Unsatisfactory

Comments: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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**Quantity of Work:**

1. How would you describe the employee’s production of the appropriate volume of work base on office standards?

Outstanding

Above Average

Satisfactory

Below Average Unsatisfactory

1. Rate the employee’s ability to meet deadlines in a timely manner.

Outstanding

Above Average

Satisfactory

Below Average

Unsatisfactory

1. What is the employee’s ability to immediately resume work on one task after being interrupted to perform another task?

Outstanding

Above Average

Satisfactory

Below Average

Unsatisfactory

Comments: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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**Dependability:**

1. How would you describe the employee’s attendance level?

Outstanding

Above Average

Satisfactory

Below Average Unsatisfactory

1. How would you describe the employee’s punctuality?

Outstanding

Above Average

Satisfactory

Below Average  Unsatisfactory

1. How would you rate the employee’s willingness to take on extra work when required by circumstances?

Outstanding

Above Average

Satisfactory

Below Average  Unsatisfactory

1. Does the employee demonstrate a commitment to his or her work?

Outstanding

Above Average

Satisfactory

Below Average

Unsatisfactory

1. Does the employee consistently give his or her best effort from one job to another both during normal times and emergencies?

Outstanding

Above Average

Satisfactory

Below Average

Unsatisfactory

Comments: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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**Interpersonal Skills and Customer Service:**

1. How would you rate the employee’s ability to interact with the public?

Outstanding

Above Average

Satisfactory

Below Average  Unsatisfactory

1. How would you rate the employee’s ability to interact with fellow employees?

Outstanding

Above Average

Satisfactory

Below Average Unsatisfactory

1. Does the employee contribute to a positive working environment?

Outstanding

Above Average

Satisfactory

Below Average

Unsatisfactory

Comments: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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**Judgment:**

1. Describe the employee’s ability to identify the appropriate circumstances which to make a decision.

Outstanding

Above Average

Satisfactory

Below Average

Unsatisfactory

1. Describe the employee’s willingness to make effective decisions and to keep supervisor adequately informed.

Outstanding

Above Average

Satisfactory

Below Average  Unsatisfactory

1. Describe the employee’s ability to make appropriate decisions.

Outstanding

Above Average

Satisfactory

Below Average

Unsatisfactory

Comments: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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**Communication:**

1. Describe the employee’s ability to communicate, both verbally and in writing.

Outstanding

Above Average

Satisfactory

Below Average

Unsatisfactory

1. Describe the employee’s ability to communicate with his or her supervisor and keep the supervisor well informed.

Outstanding

Above Average

Satisfactory

Below Average  Unsatisfactory

1. How would you rate the employee’s listening skills, i.e. the employee’s ability to understand instructions?

Outstanding

Above Average

Satisfactory

Below Average

Unsatisfactory

Comments: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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**Initiative and Supervision:**

1. Describe the employee’s ability to work well independently, i.e. the ability to work without constant supervision.

Outstanding

Above Average

Satisfactory

Below Average  Unsatisfactory

1. How would you describe the employee’s self-motivation?

Outstanding

Above Average

Satisfactory

Below Average

Unsatisfactory

1. How does the employee perform with regard to planning and organizing work, and achieving goals within scheduled time and fiscal limits?

Outstanding

Above Average

Satisfactory

Below Average

Unsatisfactory

1. If applicable, rate the employee’s success in gaining cooperation and a high level of performance from employees supervised.

Outstanding

Above Average

Satisfactory

Below Average  Unsatisfactory

1. If applicable, rate the employee’s ability to motivate employees he or she supervises.

Outstanding

Above Average

Satisfactory

Below Average

Unsatisfactory

Comments: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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# STEP 3 EMPLOYEE DEVELOPMENT

Outline any goals / tasks / projects that the employee and supervisor set for the coming year. Employees and supervisors should agree on goals that are clearly stated, comfortable and attainable for the employee.

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| --- | --- | --- |
| **GOAL / TASK / PROJECT** | **Target Date for Completion** | **Date of Actual Completion** |
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Comments: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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# STEP 4 EMPLOYEE COMMENTS

# STEP 5 SIGNATURES

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| Supervisor/Department Head | Date |
| \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| Employee | Date |

A copy of the completed Performance Appraisal Form must be sent to the Personnel Department so that it may be filed in the employee’s personnel file.