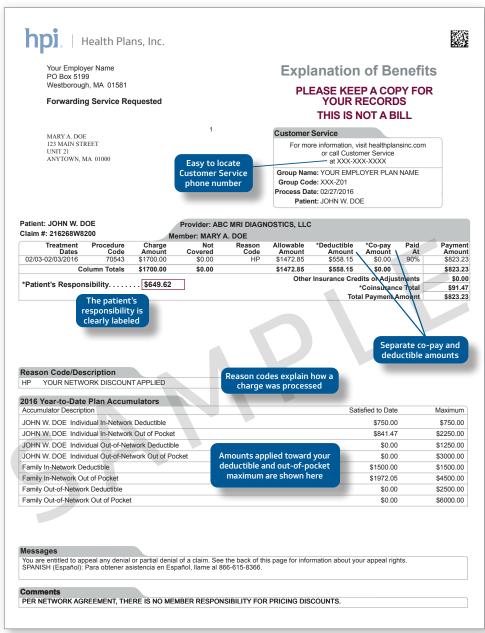
About Your EOB

What is an EOB?

An Explanation of Benefits (EOB):

- Is not a bill
- · Shows how HPI processed a medical claim and applied your health benefits
- May be received in the mail if you have financial responsibility for claim charges
- Can also be accessed online through your My Plan account.







Have questions? Contact HPI Customer Service at the phone number or website listed on the back of your member ID card.